

February 1, 2013

Catherine,

Thank you! This letter is for everyone to know that the level of service that you provide is **SUPERB!!!**

From the beginning, you presented yourself as a Real Estate Professional with integrity and truly most importantly, care for others. A rare quality, rarely found today... With enthusiasm and spirit, I knew that you were the right person and the other interviews became academic.

First, the interest generated by your marketing kept bringing in the buyers, and even after the first and second potential buyers fell through, (due to stricter financial guidelines, and due to the fact there was a legal battle to get a tenant to vacate), you kept the faith and a positive outlook, and the mountains became molehills. You even assisted the Tenant with avenues to find a new place to reside.

When the second buyer fell thru on a Wednesday you said "We have another showing on Saturday, third time's a charm", and it was. You kept my chin-up through this process.

I am a out-of-state owner, and you represented me for the home inspection, the Fire Department's "Smoke and CO Detector Certification", and the Closing as my "Power of Attorney".

In closing, Catherine you orchestrated this sale. It was above and beyond!!! Buyers kept coming, everything went smoothly, communication was superb. You have brought me total gratification in you, a "Real Estate Professional".

Thank you very much and GOD Bless You,



Mr. Bruce Abrams