

Catherine,

Thank you so much for coming on this long and wild adventure with us. I have been told that home buying is a stressful experience, but going through it with you on our side I never felt that way. It took much longer than we expected to find a home, but your patience and guidance were crucial in that time. Lindsey and I were talking and the best way we could think of to describe you is that you are genuine and caring person. We always felt like you cared about our family and doing what was right, rather than just getting to a sale. We can't tell you how much that means to us.

We have no basis for personal comparison, but talking with friends going through the same process we can say for sure that we had a unique, and uniquely positive experience that should be a role model for the home buying experience. While our relationship was anything but transactional, that did not come at a sacrifice to professionalism and responsiveness. Our 5:30am text message conversations certainly stand out as exceptional, and much appreciated.

Should our life bring us new opportunities in the future to look for a new home, you will be our first, and hopefully only call. In the meantime, we will sing your praises to anyone who will listen and look forward to seeing you at our housewarming party when the weather turns back to warmth!

This present a small token of our appreciation. We truly hope you have a wonderful holiday season, and thank you, thank you, thank you for all you have done for us, for how you did it, and for generally, being you through the process. Please stay in touch.

Ryan, Lindsey, and Oliver

